

## **APPEAL PROCESS FOR THE UNIVERSITY OF ZAMBIA 2019 APPLICANTS**

FOLLOWING THE ANNOUNCEMENT OF THE 2019 SUCCESSFUL APPLICANTS, WE HEREBY ADVISE THAT THE APPEAL PROCESS FOR THOSE INTENDING TO APPEAL WILL RUN FROM 6<sup>TH</sup> AUGUST TO 27<sup>TH</sup> SEPTEMBER, 2019.

PLEASE BE ADVISED THAT TO APPEAL, THE APPLICANT MUST MEET THE FOLLOWING CRITERIA:

- a. PROOF OF HAVING BOUGHT AND SUBMITTED THE FORM BUT THEIR DETAILS WERE NOT CAPTURED IN THE SYSTEM.
- b. MEET THE CUT- OFF POINT IN THE SCHOOL THEY APPLIED IN BUT HAVE NOT BEEN SELECTED.
- c. AN APPEAL WILL ONLY BE ENTERTAINED IF IT'S WITHIN THE SCHOOL & PROGRAMME IN WHICH ONE HAD APPLIED.
- d. THE SYSTEM CAPTURED WRONG GENERAL ENTRANCE GRADES. (GRADE TWELVE RESULTS).
- e. THE APPEAL LETTER WITH THE APPLICATION NUMBER AND RECEIPT SHOULD BE SUBMITTED AT UNZA CUSTOMER SERVICE CENTRE.
- f. THOSE IN PROVINCIAL CENTRES CAN SUBMIT THEIR APPEAL LETTERS AT UNZA PROVINCIAL OFFICES.
- g. THE APPEAL RESULTS WILL BE READY IN DECEMBER, 2019.

FOR FURTHER DETAILS, KINDLY CONTACT UNZA CUSTOMER SERVICE CENTRE ON 0975446064/0961183088/0955203203 DURING WORKING HOURS.